

QUALITY & FOOD SAFETY POLICY

Quality in Vitacress is our essence and is embedded in our name, our market positioning and our attitude.

It is our priority to:

- Produce watercress, "baby leaf" salads, aromatic herbs and vegetables, ensuring that they are safe, legal and authentic products of the specified quality according to the requirements established with customers, throughout the year and through programmed and sustainable production systems.
- Comply with the plan defined by Top Management regarding the continuous improvement of a Culture of Food Safety and Quality. The plan includes the necessary measures to achieve positive cultural change.
- Procure authentic raw materials and products through reputable and audited sources.
- Process and pack high value salad vegetables and complimentary ingredients under appropriate hygienic conditions.
- Transport raw materials and finished products under conditions designed to maintain quality and freshness.
- Take all practical steps to ensure products reach our national and international customers in peak condition and to ensure that they are in good condition throughout their life.
- Ensure consistent high quality and product safety through quality management systems which meet national as well as internationally recognised legislation in light of where the Company seeks to market its products, based on a commitment to recognise and uphold:
 - Portuguese & Spanish Legislation and / or in its absence European Community Directives
 - Internationally recognised food safety systems & accreditations
 - Hazard Analysis and Critical Control Points
- Provide the means to ensure that every employee will be adequately trained in the basic tasks of his or her employment.
- Achieve customer satisfaction as a basic goal, through the development of high value, innovative products and services.
- Maintain a clear vision on customer expectations and competitor performance through the ongoing measurement, monitoring and review of key performance indicators for the quality and safety of our products.
- Ensure continuous quality improvement:
 - through a constant monitoring program, identification of the root cause and corrective measures;
 - through a close connection with suppliers and customers, including their opinion in decisions relating to the business.
- Carrying out research and development projects in collaboration with institutions and constant search for existing studies taking advantage of industry knowledge to give Vitacress a strong contribution to innovation and development program to satisfy the needs of our consumer.



Carlos Vicente
Managing Director Vitacress Portugal, SA